

General Conditions of Use

These General Conditions of Use (hereinafter referred to as the "GCU") govern the use of the www.filorga-addicts.com website (hereinafter referred to as the "Site") offered by Laboratoires Filorga Cosmétiques and made available to any person who visits one or more pages of the Site (hereinafter referred to as the "User" and/or "Customer").

They specify the conditions of use of the services offered on the Site and in particular online product information, product films, tutorials and online training courses of the e-learning type (hereinafter the "Services").

Each User undertakes to comply with the Site's GCU, as defined below.

The GTUs in force are those published at the time the User accesses the Site.

Laboratoires Filorga Cosmétiques reserves the right to modify the GCU at any time by publishing a new version of them on the Site. These modifications will come into force as soon as they are posted on the Site and will therefore be enforceable against any User from that moment.

The Filorga brand cosmetic products (hereinafter referred to as the "Products") presented on the Site do not constitute an offer to sell but rather a general presentation of the various Products that FILORGA distributes in the countries in which they are marketed.

FILORGA therefore invites the User to refer to the description of each Product to find out its precise characteristics, which can be accessed on the commercial distribution websites of the various companies in the Filorga Group.

In case of doubt or if the User wishes to obtain additional information on a Product presented on the Site, he/she may contact FILORGA by e-mail at the following address: addicts@filorga.com.

1. Services

Laboratoires Filorga Cosmétiques endeavours to update the content of the Site. The Services offered by Laboratoires Filorga Cosmétiques include online product information, product films, tutorials and online training courses of the e-learning type.

Laboratoires Filorga Cosmétiques invites the User to refer to the description of each Service to find out its precise characteristics. In case of doubt or if the User wishes to obtain further information, he/she may contact Laboratoires Filorga Cosmétiques by e-mail at the following address: addicts@filorga.com

In addition to accepting these GTUs and the [Privacy Policy](#), access to the Services is subject to the provision of personal data on the Site. This data is necessary for the creation of accounts. The User undertakes in this respect to provide only the necessary and accurate information concerning him/her.

2. Terms and conditions

Laboratoires Filorga Cosmétiques offers the Services via the Site.

Access to the Site is reserved solely for persons working as beauty advisors in shops (including, but not limited to, pharmacies, parapharmacies and perfumeries) that are clients of Laboratoires Filorga Cosmétiques.

To access the Site, the User must create an account and enter his/her personal data (in particular, surname, first name, e-mail address, telephone number and town of residence, as well as the User's brand name and exact place of practice).

The creation of an account by the User is subject to the prior consent of his/her employer. By creating an account on the Site, Users declare that they have obtained their employer's prior consent. Failure to comply with this condition may result in the deactivation of the User's account.

Once the information has been registered and the GTC accepted, an e-mail confirming the creation of an account will be sent to the User.

The Services are offered free of charge.

When the User leaves his or her duties as a beauty consultant or following the end of the collaboration between Laboratoires Filorga Cosmétiques and the sales outlet, brand name or chain of shops in which the User carried out his or her duties as a beauty consultant, the User's account will be automatically deactivated. This deactivation of the account will take place within 30 (thirty) days at the latest.

The User is invited to create another account if the conditions for access to the site are met, i.e. to be a practising beauty consultant in the shops, brands or chains of shops that are clients and partners of Laboratoires Filorga Cosmétiques.

Laboratoires Filorga Cosmétiques declines all responsibility in the event of

- inaccessibility of the Site (and in particular a partial and/or total interruption of the Site's functions);
- computer problems related, among other things, to access to the network, the server and/or the Internet;
- direct or indirect damage, whatever the causes and/or consequences, due to access or the impossibility of accessing the Site, due to fraudulent intrusions by malicious persons to the Site resulting in bugs and/or the communication of false or inaccurate information.

3. Personal data

Information and data concerning the User are processed by Laboratoires Filorga Cosmétiques and are necessary for the management of access to the Services.

Within the framework of the management and publication of notices, the User's personal data are processed by computer and may be transferred to subcontractors for this purpose.

The User accepts that some of his/her personal data may be visible (First name or Pseudonym).

In accordance with the French Data Protection Act and RGPD No. 2016/679, you have the right to access, rectify or delete your data, to limit the processing of your data, to object to the processing and portability of your data, and to define directives concerning the fate of your data after your death.

For more information about your personal data and the exercise of your rights, please consult the "[Privacy Policy](#)" page.

4. Miscellaneous

If you are a Registered User and you upload images to the website, we advise you to avoid uploading images containing EXIF data of GPS coordinates. Visitors to your website may download and extract location data from these images.

The nullity and/or invalidity of any provision of these GCU shall not invalidate any other applicable provision, and the provision that is nullified or invalidated by law or jurisdiction shall be replaced by the relevant legal rules.

The Site is normally accessible 24 hours a day, 7 days a week, except in cases of force majeure or events beyond the control of Laboratoires Filorga Cosmétiques. It is specified that the operation of the Site may be temporarily impaired or interrupted, in whole or in part, in particular for reasons of maintenance, updating, aimed at the proper functioning of the Site, without prior notice and without this interruption giving the User the right to any compensation. Laboratoires Filorga Cosmétiques makes no commitment regarding the performance of the Site, and therefore cannot be held liable in this respect.

The GCU are subject to French law.